



PATENT

In The United States Patent And Trademark Office

Applicants: James J. Crow; Dennis L. Parker
Assignee: Motive, Inc.
Title: Broadband Service Control Network
Serial No.: 09/542,602 Filed: April 4, 2000
Examiner: Adnan M. Mirza Group Art Unit: 2141
Docket No.: MTV0014US

Austin, Texas
September 1, 2004

RECEIVED

SEP 09 2004

Technology Center 2100

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated June 1, 2004, having a shortened statutory period expiring on September 1, 2004. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks / Arguments begin on page 7 of this paper.

09/07/2004 EAREGAY1 00000086 502306 09542602

01 FC:1202 180.00 DA